



# Product order & Distributor Application

**Enagic (Thailand) Co., Ltd.**

19 Floor, Unit 1903-1904 Sathorn Square Office Tower  
98 North Sathorn Rd, Silom, Bangrak, Bangkok 10500

Tel : 02-163-2869 Fax : 02-163-2879 Website:www.enagic.co.th

E-MAIL : customers1@enagic.co.th , customers3@enagic.co.th, customers5@enagic.co.th

Registration Country	
<b>Vietnam</b>	Distributor ID
	OFFICE USE ONLY (DO NOT FILL IN)

*Applicant Register as Distributor or User  <input type="checkbox"/> <b>USER</b> ① ID Card or Passport  <input type="checkbox"/> <b>DISTRIBUTOR</b> ① ID Card or Passport ② Bank Account ③ Work permit for foreigner	* APPLICANT INFORMATION [ENGLISH CAPITAL LETTER ONLY]	
	<input type="radio"/> MALE <input type="radio"/> FEMALE	Date of Birth
	VIETNAM ID CARD NUMBER ONLY <i>(Do not fill Passport Number)</i>	Phone Number
	Last Name	
First Name		
Address and Postcode	Email Address	

**BANK INFORMATION \*\*FILL OUT IF APPLICANT REGSITER AS DISTRIBUTOR\*\***

Account Holder Name	Name of The Bank	Bank Localtion Country
Account Number	Branch Name	Swift Code

**\*ENROLLER AND SPONSOR INFORMATION (IF APPLICABLE)**

Enroller Name	Enroller ID	Phone Number
Sponsor Name	<input type="checkbox"/> Same as Above	<b>REGISTER THIS APPLICANT AS YOUR [     ] A</b> Under Sponsor
Phone Number		

PRODUCTS	Price	SERIAL NUMBER
SUPER 501		
K8		
SD501		
SD501 Platinum		
Aexpa DX		
JRII		
Leveluk R		
<i>Shipping fee</i>		<b>SHIPPING DETAIL</b>
<b>Total</b>		Receiver Name
		Phone Number

Shipping Address

Post Code

I ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE MARKETING PLAN AND AGREE TO THE TERMS SET FORTH IN THE AGREEMENT

Enagic Company Chop	Applicant Signature	Sponsor Signature
	Staff	Date
	Please Turn over and sign again(Total 3 Page)	

## REPLACEMENT, RETURN & REFUND POLICY

### Reason

Enagic (Thailand) Co., Ltd. will replace or accept return if the product are substandard quality.

### Time limited

Distributor/User should return it within 30 days of delivery, for any return day expire or used product, we reserve the right to the explanation and decision of refund and replacement, please confirm the product once you received.

### Process

If the product is defective, please contact our staff by e-mail, phone or fax for application, we will send the application form to Distributor/User, please note the reason, Distributor/User name & No. on the form, machine returns (returned or exchanged items must be new and unused condition) must be in the original packing and with all warranty cards, manuals and accessories. The purchaser is responsible for the return shipping charge, shipping charge are not refundable.

New and Unused means that there are no scratches, marks or blemishes on the item, lost or stolen parts, damage due to personal use, misuse or negligence: We do not accept a return of any item with any indication that it has been used, a machine is considered used once water has been run through it. Enagic (Thailand) Co., Ltd. reserves the right to inspect all return products.

### Refund & Distributor Agreement Termination

All returns must be within 30 days of receiving the product, Enagic (Thailand) Co., Ltd. require a sponsor and up line to repay commission and bonuses paid to him/her on product, Enagic (Thailand) Co., Ltd. charge the processing fee and refund the balance amount to Distributor/User. Distributor/User not allows to conclude and sign the Distributor Agreement with Enagic (Thailand) Co., Ltd. within six months after termination.

### Short Supply

If our stock is shortage for replacement, we will contact the Distributor/User by e-mail or telephone.

Note: Enagic (Thailand) Co., Ltd. do not permit the return or replacement of damaged products because of mishandling. And we reserve the right to the explanation and decision of refund and replacement policy here at any time.

## PRE-FILTER REQUIREMENTS

Pre-filters are required for optimum operation of all water ionizer installations. This is due to the quality of water throughout the Thailand. The installation of pre-filters shall allow the machine filter to be utilized more efficiently to enhance the operation of the ionizer. Please purchase your own set of pre-filters from department stores who sell water filtration systems.

Take note of the following recommendations:

Pre-filters used in SOFT WATER should have a minimum of two (2) canisters with the following three types of filter cartridges:

**Sediment(PP).** Filters, dirt, rust and other contaminants. Fiber cartridges are available. Fiber cartridges are disposable.

Maintenance: The five (5) or (10) micron sediment filter needs to be changed with the change of its appearance. The white filter will turn brown as the trapped sediment level increases. The filters should be changed at any time based on visual appearance. To determine the life of the filters, turn the filters upside down. If the brown color reaches the plastic core, the filtration capability of the filter has been fully utilized. This is the time to change cartridge. Another indicator to change filter is when the water flow through the machine is slow or has stopped. The pre-filter may be clogged.

**Carbon Filter.** These filters chlorine and prevents unpleasant odor. Disposable.

Maintenance: The carbon charcoal filter may be changed every three (3) to six (6) months depending on the chlorine level in the tap water. Periodic chlorine tests on the filtered water that flowed through the pre- filter unit before it flows through the ionizer will determine when this filter needs to be changed. To test this pre-filter, pull off the white machine hose connection to the filter. Turn on the faucet and let the water flow through the pre-filters. Collect a sample of water coming out of the carbon charcoal spout. Test for chlorine. If the chlorine test is positive, the pre-filter is not working. Change the carbon charcoal cartridge.

**Ion Exchange Filter(Resin).** This filter, if required, shall be installed as a third (3rd) canister. This acts as a water softener device that removes minerals from very hard water.

Using HARD/DEEP-WELL WATER would not guarantee the same function of the machine as that of SOFT WATER. It could clog the machine. Frequent E-cleaning is required, two (2) times a week at the least. With the above details in mind and with the knowledge of the E-cleaning requirement, Enagic Thailand. shall hold the right to decline any complaint concerning solidification of minerals or clogging of the plates.

The pre-filter canisters may be purchased from Enagic Thailand. as well as from various pre-filter stores that sell water filtration systems.

## PERSONAL DATA (PRIVACY)

Notice to Distributors and Other Individuals relating to the Personal Data (Privacy) Ordinance .

1. From time to time, it is necessary for distributors and various other individuals to supply the Company with data in connection with various matters such as the opening or change of distributor accounts.
2. Failure to supply such data may result in the Company being unable to approve the opening of or continue distributor accounts.
3. It is also the case that data are collected from data subjects in the ordinary course of the continuation of the Company relationship, for example, when data subjects write cheques, deposit money or carry out card transactions.
4. The purposes for which data relating to a data subject may be used are as follows:
  - (i) the daily operation of the Company services and Company facilities provided to data subjects;
  - (ii) marketing services, products and other subjects (please see further details in paragraph 7 below);
  - (iii) determining the amount of indebtedness owed to or by data subjects
  - (iv) verifying data subjects' identities with any card transactions; and
  - (v) purposes relating thereto.
5. Data held by the Company relating to a data subject will be kept confidential but the Company may provide such information to the following parties for the purposes set out in paragraph 4 above:
  - (i) any other subsidiary company of the Enagic Group;
  - (ii) third party financial institutions, credit card companies, credit card banks;
  - (iii) third party reward, loyalty, co-branding or privileges programme providers or merchants;
  - (iv) charitable or non-profit making organisations.
6. The following data relating to the data subject (including any updated data of any of the following data from time to time)
  - (i) Full name;
  - (ii) Thailand Identity Card Number or travel document number or certificate of incorporation number;
  - (iii) date of birth or date of incorporation;
  - (iv) correspondence address or registered office address;
  - (v) mobile phone number;
  - (vi) residential phone number;
  - (vii) email address;
  - (viii) Internet network
  - (ix) distributor/ member/ user ID number;
  - (x) distributor/ member/ user ranking;
  - (xi) D1, D0, FAO, distributor/ member/ user status (e.g. D1, D0, FAO, termination).
7. USE OF DATA IN DIRECT MARKETING
 

The Company intends to use a data subject's data in direct marketing and the Company requires the data subject's consent (which includes an indication of no objection) for that purpose. In this connection, please note that:

  - (i) the name, contact details, products and incentive information, transaction pattern and behaviour, ranking and demographic data of a data subject held by the Company from time to time may be used by the Company in direct marketing;
  - (ii) the following classes of services, products and subjects may be marketed:
    - (a) credit card, banking and related services and products;
    - (b) reward, loyalty or privileges programmes and related services and products
    - (c) services and products offered by co-branding partners of the Company and/or any subsidiary company of the Enagic Group (the names of such co-branding partners can be found in the application form(s) for the relevant services and products, as the case may be); and
    - (d) donations and contributions for charitable and/or non-profit making purposes;
8. In accordance with the terms of the Ordinance, the Company has the right to charge a reasonable fee for the processing of any data access request

### DISTRIBUTOR RESPONSIBILITIES

1. To join Enagic training, fully educate yourself regarding the machines, health information, commissions, complete order processing, and general business practices.
2. Being responsible for training and fully educating all distributors in your downline in order to make them fully self-sufficient.
3. All questions should be answered within the group. **The company should only be used as a last resort. More difficult questions should be directed towards your 6A's. No one should be told to call the company.**
4. Do not make any health, monetary, or false claims. If you have knowledge of anyone making the above claims, please contact the company immediately.
5. No money is allowed to be exchanged in dealing with the water under any circumstances. That includes donations, as well as selling the water.
6. Read, fully understand, and abide by the company's Policies and Procedures.
7. Run your distributorship in an ethical manner.
8. Being responsible for training machine installation, operational, cleaning, maintenance.

I acknowledge that I have read, understand and agree all the terms and details on Distributor handbook and company policy. Distributor handbook and company policy could be downloaded from company web site [www.enagic.co.th](http://www.enagic.co.th) and the latest version shall prevail.

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Distributor / User Signature

(Applicant)

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Signature Date