



This policy covers both **Machine** and **Ukon** products.

Basically the **New Collection Policy** states that;

1. All machines and **Ukon** products must be collected within **14 days** from the date of purchase.
2. If distributors fail to collect their goods within 14 days, **Enagic Singapore** has the right to allocate those goods to another customer.
3. An administration and store rent fee of \$50 will be applied from the 15th till the 60th day.
4. All goods that are not collected within **60 days**, will be AUTO FORFEITED, NO REFUND will be allowed and NO COLLECTION will be allowed after that.

Distributor Signature

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ENAGIC SINGAPORE PTE LTD

Company's Registration No. 201135560M

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Merchandise Pick-Up Authorisation Form

I, _____ (Enagic ID No.: _____), authorise
(Name of Buyer)

_____ (NRIC No.: _____), to pick-up my
(Name of Authorised Individual)

Machine/ Filter/ Accessory/ Ukon from the Enagic Singapore office on ____/____/____.
(Delete where applicable)

Important

I understand that this authorised person is fully responsible for my goods from the time it leaves the office until such time as I receive it in my possession. Enagic Singapore Pte Ltd will not be held responsible for any damage that is incurred upon the product while in transit. I also understand that the return policy takes effect from the time said goods leaves the office, and not the date it is received by me, the buyer.

Please note: A picture ID must be presented for pick-up on all orders.

(Signature of Buyer)

____/____/____
(Date)

(Signature of Authorised Individual)

____/____/____
(Date)

(Signature of Staff -In-Charge)

____/____/____
(Date)



Enagic® Water Purifier

Enagic® Water Purifier is a registered trademark of Enagic Corporation. All rights reserved. Enagic Corporation, 10000 Rte 100, Dallas, TX 75243, USA. Enagic Corporation, 10000 Rte 100, Dallas, TX 75243, USA. Enagic Corporation, 10000 Rte 100, Dallas, TX 75243, USA.

UKON DELIVERY COST – SINGAPORE DOLLAR CURRENCY (SGD)

COUNTRY	DD CAPSULE	DD TEA	DD SOAP	DD COMBI	3DD CAPSULE/TEA/SOAP	3DD COMBI
CAMBODIA	SGD 60	SGD 60	SGD 60	SGD 60	SGD 180	SGD 180
CANADA	SGD 135	SGD 180	SGD 180	SGD 180	SGD 200 (CAPSULE) SGD 450 (TEA/SOAP)	SGD 450
JAPAN	SGD 60	SGD 60	SGD 60	SGD 60	SGD 180	SGD 180
KOREA	SGD 85	SGD 135	SGD 135	SGD 135	SGD 135 (CAPSULE) SGD 180 (TEA/SOAP)	SGD 180
LAOS	SGD 60	SGD 60	SGD 60	SGD 60	SGD 180	SGD 180
MALAYSIA	SGD 60	SGD 60	SGD 60	SGD 60	SGD 180	SGD 180
MYANMAR	SGD 60	SGD 60	SGD 60	SGD 60	SGD 180	SGD 180
SINGAPORE	SGD 20	SGD 20	SGD 20	SGD 20	SGD 20	SGD 20
THAILAND	SGD 60	SGD 60	SGD 60	SGD 60	SGD 180	SGD 180
USA	SGD 150	SGD 150	SGD 150	SGD 150	SGD 450	SGD 450

For Ukon self-collection at Enagic Singapore or delivery of Ukon to Singapore address, a 9% GST charge will be incurred on the Ukon product.

If the product is stuck at customs, customers have to handle by themselves according to terms and conditions No.14

Ukon™ DD and Ukon™ Σ3DD Q & A

1. Definition of Identities

New Customer – Not registered Distributor or User of Enagic when the Initial purchase is **Ukon™**.
Kangen Water Distributor – Registered as Enagic Distributor with machine purchase.

2. How much does 1 set of Ukon™ DD and Ukon™ Σ3DD cost?

Standard price Ukon™ DD SGD 935 and Ukon™ Σ3DD SGD 2,430.
(Price excluded delivery cost/import tariff/tax)

3. How much are an Ukon™ DD and Ukon™ Σ3DD commission points?

Each **Ukon™** point is THB 1,300-1500 and Ukon™ Σ3DD is THB 3,200-3300 (depend on Exchange rate, but you must possess an active Ukon™ DD ID to receive Ukon™ DD commission).

4. How much will I earn when I sell Ukon™ DD?

Ukon™ DD program contains 8 points; commission will be according to your register Level of Rank. It depends on the type of your customers which could be New Customer / Kangen Water Distributor.

New Customer

Selling Ukon™ DD to New Customer will benefit you to earn commission as your Kangen Water machine registered rank.

For example, you are 6A, sponsor a New Customer to buy Ukon™ DD, you will earn THB 9,000 (THB 1,500 x 6 Ukon™ DD point).

Kangen Water Distributor

If your downline partner or downline team member buys Ukon™ under herself/himself, you will be paid according to the level of leg that such downline customer is in.

For example, a Ukon™ DD sell to your downline customer in your 3A leg will offer you a maximum of THB 4,500 (THB 1,500 x 3 Ukon™ DD points), even if you are currently in 6A. This applies to your own purchase. As a Kangen Water Distributor, when you purchase Ukon™ DD, you will receive the same amount of points as your Kangen Water rank. So, if you are in 3A, you will be paid THB 4,500 (THB 1,500 x 3 points) for your own Ukon™ DD purchase!

5. Is there any limitation for Ukon™ DD and Ukon™ Σ3DD ID renewal?

Yes. Ukon™ DD and Ukon™ Σ3DD ID renewal application could be registered as 1A rank and will receive 1 Ukon™ point only. The rest of points will be passed up.

6. Can I sell Ukon™ and Kangen Water machine to a customer?

No. A customer should purchase a machine for Initial registration, Ukon™ DD can be bought and sponsor by such Kangen Water Distributor ID (or vice versa).

7. Do I need to submit application form when apply for the renewal of my Ukon™ ID?

Yes, please also fill in Repeat (e.g., 1 or 2 or) Time on the form.

8. Does Ukon™ sales count the same as Kangen Water machine sales?

Counting group sales for Level of Rank, the ratio of having Ukon™ DD, Ukon™ Σ3DD and Kangen Water machine is 1:1. In other words, selling Ukon™ DD count as 1 unit of group sales. However, when it comes to New Title Incentives/Bonus, the ratio is 3:1.

9. How to count the Due Date & apply my Ukon™ DD or Ukon™ Σ3DD ID Renewal?

Due Date will be based on the date of your First Ukon™ purchase & registration.

Please submit Renewal application Ukon™ DD every 4 months and Ukon™ Σ3DD every 1 year.

e.g., First **Ukon™ DD** purchase & registration on 15th Jan., then the Due Date for the 1st Repeat will be by 15th May. Due Date for the 2nd Repeat will be by 15th Sept., etc.

e.g., First **Ukon™ Σ3DD** purchase & registration on 15th Jan., then the Due Date for the 1st Repeat will be by 15th Jan next year.

For your renewal order, please apply a week ahead the Due Date.

Once your renewal reaches its Due Date, termination will be processed the next day.

10. Can I recruit from another Kangen Water line?

No, you are not permitted to recruit out of line. All Kangen Water Distributors keep the current customers and structure.

11. How does SP work with Ukon™ DD and Ukon™ Σ3DD?

Ukon™ program allow Distributors maintain their SP status for 4 months of Ukon™ DD and 1 year of Ukon™ Σ3DD without making machine direct sales.

12. What will happen if I miss my Renewal?

Distributors take responsibility to submit their renewal application on time. If your Ukon™ DD ID does not apply Renewal twice continuously by Due Date, it will be terminated without any prior notice. Renewal your Ukon™ DD ID two times will trigger it becoming permanent and not to be terminated. Ukon™ Σ3DD is permanent ID.

Permanent & Non-Permanent Ukon™ DD and Ukon™ Σ3DD ID are not entitled to receive Ukon™ DD commission once you miss the Renewal.

13. Can I buy Ukon™ DD as many as I want?

You are allowed to purchase 1 set in a single period only. The more you purchase does not mean the SP can last for longer period. Can have only one Ukon account under machine account.

14. Can I use Ukon™ DD to step up 6A?

No. Ukon™ DD can only be accepted to register to step up 2A-5A.

For Ukon™ Σ3DD is permanent account, can be accepted to register to step up 6A.

15. What is UKON™ U.S. Version mean?

It is for Vegetarian. Please mark a 'tick' on the product column if U.S. Version is required.

16. How do Ukon™ DD and Ukon™ Σ3DD IDs count for New Title Incentive/Bonus?

New Title Incentive/Bonus will be divided into 3 parts when Ukon™ DD is involved.

When Distributors who entitle to obtain **New Title Incentive/Bonus, first part (1/3) will be released.**

When **Ukon™ DD IDs** complete 1st Repeat orders, **second part (2/3) will be released.**

When **Ukon™ DD IDs** complete 2nd Repeat orders and get permanent Ukon™ DD IDs, **Final part (3/3) will be released.** **Ukon™ Σ3DD** counts as 1 unit for New Title Incentive/Bonus.

17. Can I use Ukon™ DD and Ukon™ Σ3DD to complete my Tokurei registration?

No. Tokurei registration must be completed with machine order.

18. Existing Tokurei can sponsor Ukon™ DD and Ukon™ Σ3DD sales?

No.

19. Can Ukon™ DD ID sponsor Tokurei registration?

Only Permanent Ukon™ DD and Ukon™ Σ3DD ID can sponsor Tokurei registration.

20. Who qualify for E8PA member price purchase?

You are Kangen Water Distributor / Permanent Ukon™ DD and Ukon™ Σ3DD Distributor, with purchase of E8PA Card. When you are active E8PA Distributor, you are quality for E8PA member price purchase.

21. What is the way to release Ukon™ DD and Ukon™ Σ3DD commission?

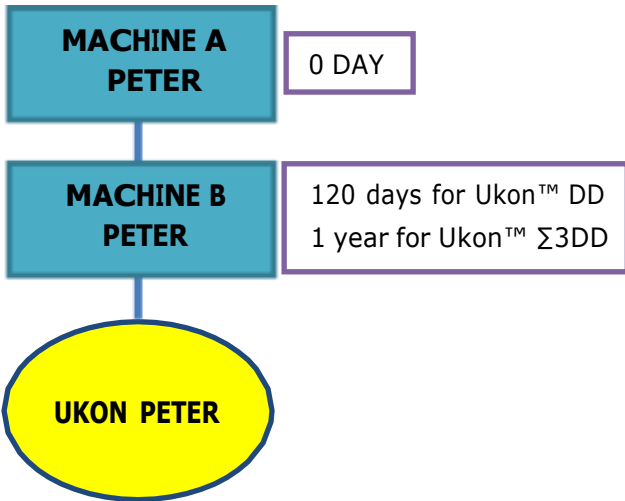
Ukon™ DD commissions are paid according to the commission payment cycle.

Permanent & Non-Permanent Ukon™ DD ID are not entitled to receive Ukon commission once you miss the Renewal.

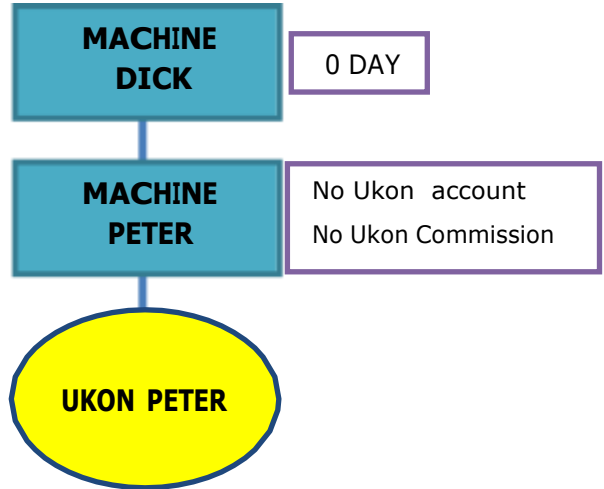
***Any irrational purchase that might attempt to go against our company policy will limit your commission.**

UKON Ukon™ DD and Ukon™ Σ3DD SP CASES

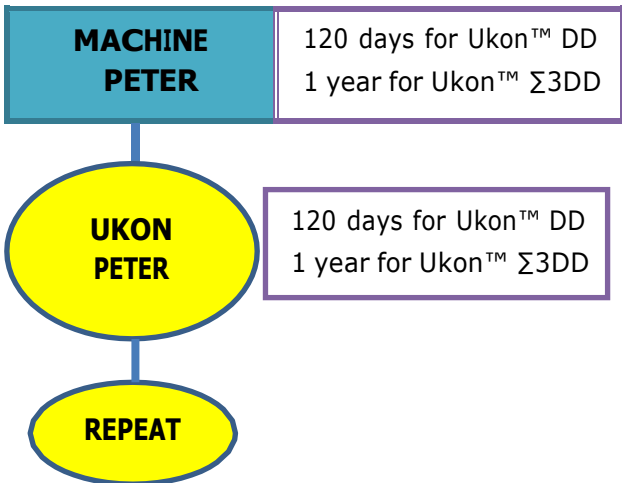
CASE 1.



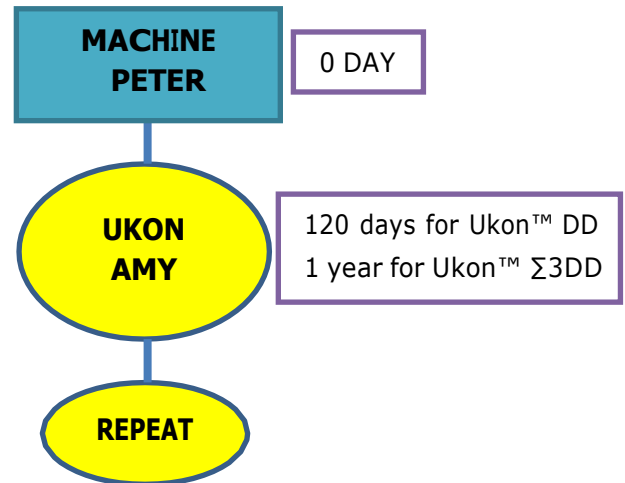
CASE 2.



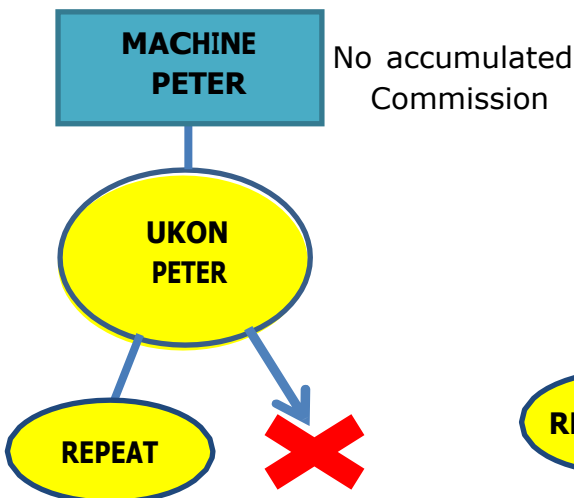
CASE 3.



CASE 4.



CASE 5.



CASE 6.

