



## \*Terms and Conditions

1. To receive Ukon commissions, you must be enrolled in the Ukon program. Your Ukon account must remain active to be eligible for commissions.
2. A new Ukon account will be issued upon the first-time purchase. An Ukon DD account will be terminated if it is not renewed more than twice. For example, an account with one (1) initial purchase and two (2) next renewals becomes a permanent account and will not be terminated.
3. To receive the Ukon E8PA member price and its associated benefits, you must purchase an E8PA membership.
4. Ukon DD program allows a distributor to maintain their SP status for 120 days without making a direct sale. The UKON Sigma program maintains this status for 365 days.
5. The Ukon renewal is not eligible for the Enroller Program.
6. I acknowledge and agree that the renewal payment is due on the expiration date of the current term. For example, if my term expires on March 13, I must pay for the renewal on or before March 13; **The renewal registration date is determined by the date the payment is successfully completed.**
7. If your Ukon DD account is permanent and you discontinue renewals, your Special Points (SP) and machine commissions will be based on the date of your last direct sale.
8. Ukon DD account will be terminated if it is not renewed more than twice. Permanent account will not be terminated. A new Ukon Sigma can be purchased as a renewal only under permanent account. Once an account is terminated, the distributor is no longer eligible to receive any Ukon commissions.
9. The applicant may receive an email reminder when their subscription is due for renewal. However, it is the distributor's responsibility to renew **on time.**
10. If I enroll in the auto-renewal program, I agree to process the payment upon receiving an email reminder from Enagic Thailand. I also agree to send the email notification to Enagic Thailand to cancel this program and it will end my eligibility for Ukon commissions once current Ukon term expires.
11. Applicants who enroll as Ukon DD Users are not eligible to receive commissions, and not renewable.
12. Three (3) Ukon DD sales will count as one machine sale toward the 6A title incentive and other 6A and above bonuses.
13. If a delivery fails due to incorrect or incomplete shipping details provided by the applicant, the applicant will be responsible for any additional shipping fees.
14. I understand and agree that to change product selection or shipping address information, I must submit an updated form at least five (5) business days in advance.
15. The recipient of an international shipment may be subject to import fees, GST, or VAT, which are levied once the shipment reaches their country. Additional charges for customs clearance must be paid by the recipient. As customs policies vary by country, we recommend contacting the local customs office for more information. Customs procedures may cause delays beyond the original delivery estimate.
16. The authorized person for pick-up order is fully responsible for the goods once they leave the Enagic office. Enagic Thailand will not be held responsible for any damage that occurs to the product while in transit to the buyer.
17. A copy of an ID card or passport must be provided to Enagic Thailand for all pick-up orders. Otherwise, we reserve the right to refuse the pick-up.
18. Ukon product must be collected within seven (7) days of the purchase or registration date. If a distributor fails to collect their goods within this period, Enagic Thailand reserves the right to reallocate those goods to another customer.
19. All goods not collected within ninety (90) days will be **AUTOMATICALLY FORFEITED. NO REFUNDS** and **NO COLLECTION** will be allowed after this period.
20. An order cancellation request will not be accepted if the associated commission has already been paid out.
21. **A service fee of 1,100 THB for Ukon DD and 2,400 THB for Ukon Sigma will be deducted from the refund. A refund, excludes shipping fees,** will be granted only if the product is returned to and received by Enagic Thailand. If any part of the product has been opened or used, the refund request will be rejected.
22. Ukon products must be securely packaged and returned to Enagic Thailand. Proof of delivery is required for all returned products. The buyer is responsible for ensuring the product is returned safely and securely.
23. If a tracking number has not been provided within twenty (20) days of your registration date, please contact Enagic Thailand **IMMEDIATELY.** Enagic Thailand is not responsible for claims made more than thirty (30) days after delivery detail confirmation. The company reserves the right to decline an investigation if the issue is not reported within thirty (30) days of receiving the tracking number.
24. By purchasing a Ukon product from Enagic Thailand, you acknowledge that it is for personal use only. Reselling the product in any manner is a strict violation of company policy.
25. **I certify that I have read, understood, and agreed to the terms and conditions set forth in the following documents which comprise the contract, the distributor agreement, sales contract, policies and procedures, products, and compensation plan. I am of legal age in my country of residence. I agree that any false or misleading statements may result in the termination of distributorship. I understand that financial rewards are earned from the sale of products, not by recruiting the others. I understand it is my responsibility as the applicant to keep track of my renewal due date. These terms and conditions are subject to change with or without prior notice.**

**Applicant's Signature** \_\_\_\_\_ **Sponsor's Signature** \_\_\_\_\_ **Date** \_\_\_\_\_

**\*\* Effective on 20 May 2026**

### UKON DELIVERY COST - ENAGICTHAILAND ( THB )

COUNTRY	DD CAPSULE	DD TEA	DD COMBI	SIGMA CAPSULE	SIGMA TEA	SIGMA COMBI
THAILAND	90 THB	120 THB	120 THB	120 THB	210 THB	180 THB
CAMBODIA	600 THB	900 THB	900 THB	900 THB	1300 THB	1300 THB
<b>** For all Vietnam shipments, please provide a WhatsApp number in the shipping address information to contact you in case of delivery issues. **</b>						
VIETNAM	3900 THB	4350 THB	4350 THB	5200 THB	7800 THB	7800 THB
<b>One-day delivery in Bangkok: ONLY applies to 6 Ukon DD or more. Please email to check. The price starts at 150 THB.</b>						

**For other countries or same-day delivery within Bangkok, please contact Enagic Thailand to check delivery fees.**



LINE  
Official  
Account

LINE ID : @enagictH



## Ukon Auto Renewal Cancellation Request Form

I am \_\_\_\_\_, ID# \_\_\_\_\_.  
here by formally requesting the cancellation of my Ukon auto renewal program. I understand that from the date this cancellation is processed I will no longer be eligible to have my SP status continue as per the terms agreed upon in the Ukon application.

**Please note:**

- Your SP status will end the day you request your Ukon cancellation. (However, if you have a direct sale within 90 days of cancellation, your SP status will remain until it expires.)
- Cancellation of your Ukon program within 1 year of the purchase date will result in subtraction of the cancelled Ukon account from your total number of sales.
- You are responsible for the payment of all received UKON products.
- You cannot sign up for the Ukon program until any outstanding balance is paid in full.
- All cancellation requests must be made at least 1 month prior to the payment withdrawal date.

**Date :** \_\_\_\_\_

**Signature :** \_\_\_\_\_

## Ukon™ DD and Ukon™ Σ3DD Q & A

### 1. Definition of Identities

New Customer – Not registered Distributor or User of Enagic when the Initial purchase is Ukon™. Kangen Water Distributor – Registered as Enagic Distributor with machine purchase.

### 2. How much does 1 set of Ukon™ DD and Ukon™ Σ3DD cost?

Standard price Ukon™ DD THB 28,000 and Ukon™ Σ3DD THB 78,000. (Price excluded delivery cost/import tariff/tax)

### 3. How much are an Ukon™ DD and Ukon™ Σ3DD commission points?

Each Ukon™ point is THB 1,150 and Ukon™ Σ3DD is THB 3,200 (depend on Exchange rate, but you must possess an active Ukon™ DD ID to receive Ukon™ DD commission).

### 4. How much will I earn when I sell Ukon™ DD?

Ukon™ DD program contains 8 points; commission will be according to your register Level of Rank. It depends on the type of your customers which could be New Customer / Kangen Water Distributor.

#### - New Customer

Selling Ukon™ DD to New Customer will benefit you to earn commission as your Kangen Water machine registered rank. For example, you are 6A, sponsor a New Customer to buy Ukon™ DD, you will earn THB 6,900 (THB 1,150 x 6 Ukon™ DD point).

#### - Kangen Water

Distributor If your downline partner or downline team member buys Ukon™ under herself/himself, you will be paid according to the level of leg that such downline customer is in. For example, a Ukon™ DD sell to your downline customer in your 3A leg will offer you a maximum of THB 34,500 (THB 11,500 x3 Ukon™ DD points), even if you are currently in 6A. This applies to your own purchase. As a Kangen Water Distributor, when you purchase Ukon™ DD, you will receive the same amount of points as your Kangen Water rank. So, if you are in 3A, you will be paid THB 34,500 (THB 11,500 x 3 points) for your own Ukon™ DD purchase!

### 5. Is there any limitation for Ukon™ DD and Ukon™ Σ3DD ID renewal?

Yes. Ukon™ DD and Ukon™ Σ3DD ID renewal application could be registered as 1A rank and will receive 1 Ukon™ point only. The rest of points will be passed up.

### 6. Can I sell Ukon™ and Kangen Water machine to a customer?

No. A customer should purchase a machine for Initial registration, Ukon™ DD can be bought and sponsor by such Kangen Water Distributor ID (or vice versa).

### 7. Do I need to submit application form when apply for the renewal of my Ukon™ ID?

Yes, please also fill in Repeat (e.g., 1 or 2 or ....) Time on the form.

### 8. Does Ukon™ sales count the same as Kangen Water machine sales?

Counting group sales for Level of Rank, the ratio of having Ukon™ DD, Ukon™ Σ3DD and Kangen Water machine is 1:1. In other words, selling Ukon™ DD count as 1 unit of group sales. However, when it comes to New Title Incentives/Bonus, the ratio is 3:1.

### 9. How to count the Due Date & apply my Ukon™ DD or Ukon™ Σ3DD ID Renewal?

Due Date will be based on the date of your First Ukon™ purchase & registration. Please submit Renewal application Ukon™ DD every 4 months and Ukon™ Σ3DD every 1 year. e.g., First Ukon™ DD purchase & registration on 15th Jan., then the Due Date for the 1st Repeat will be by 15th May. Due Date for the 2nd Repeat will be by 15th Sept., etc. e.g., First Ukon™ Σ3DD purchase & registration on 15th Jan., then the Due Date for the 1st Repeat will be by 15th Jan next year

For your renewal order, please apply a week ahead the Due Date. Once your renewal reaches its Due Date, termination will be processed the next day.



#### 10. Can I recruit from another Kangen Water line?

No, you are not permitted to recruit out of line. All Kangen Water Distributors keep the current customers and structure.

#### 11. How does SP work with Ukon™ DD and Ukon™ Σ3DD?

Ukon™ program allow Distributors maintain their SP status for 4 months of Ukon™ DD and 1 year of Ukon™ Σ3DD without making machine direct sales.

#### 12. What will happen if I miss my Renewal?

Distributors take responsibility to submit their renewal application on time. If your Ukon™ DD ID does not apply Renewal twice continuously by Due Date, it will be terminated without any prior notice. Renewal your Ukon™ DD ID two times will trigger it becoming permanent and not to be terminated. Ukon™ Σ3DD is permanent ID. Permanent & Non-Permanent Ukon™ DD and Ukon™ Σ3DD ID are not entitled to receive Ukon™ DD commission once you miss the Renewal.

#### 13. Can I buy Ukon™ DD as many as I want?

You are allowed to purchase 1 set in a single period only. The more you purchase does not mean the SP can last for longer period. Can have only one Ukon account under machine account.

#### 14. Can I use Ukon™ DD to step up 6A?

No. Ukon™ DD can only be accepted to register to step up 2A-5A. For Ukon™ Σ3DD is permanent account, can be accepted to register to step up 6A.

#### 15. What is UKON™ U.S. Version mean?

It is for Vegetarian. Please mark a 'tick' on the product column if U.S. Version is required.

#### 16. How do Ukon™ DD and Ukon™ Σ3DD IDs count for New Title Incentive/Bonus?

New Title Incentive/Bonus will be divided into 3 parts when Ukon™ DD is involved. When Distributors who entitle to obtain New Title Incentive/Bonus, first part (1/3) will be released. When Ukon™ DD IDs complete 1st Repeat orders, second part (2/3) will be released. When Ukon™ DD IDs complete 2nd Repeat orders and get permanent Ukon™ DD IDs, Final part (3/3) will be released. Ukon™ Σ3DD counts as 1 unit for New Title Incentive/Bonus.

#### 17. Can I use Ukon™ DD and Ukon™ Σ3DD to complete my Tokurei registration?

No. Tokurei registration must be completed with machine order.

#### 18. Existing Tokurei can sponsor Ukon™ DD and Ukon™ Σ3DD sales?

No.

#### 19. Can Ukon™ DD ID sponsor Tokurei registration?

Only Permanent Ukon™ DD and Ukon™ Σ3DD ID can sponsor Tokurei registration.

#### 20. Who qualify for E8PA member price purchase?

You are Kangen Water Distributor / Permanent Ukon™ DD and Ukon™ Σ3DD Distributor, with purchase of E8PA Card. When you are active E8PA Distributor, you are quality for E8PA member price purchase.

#### 21. What is the way to release Ukon™ DD and Ukon™ Σ3DD commission?

Ukon™ DD commissions are paid according to the commission payment cycle. Permanent & Non-Permanent Ukon™ DD ID are not entitled to receive Ukon commission once you miss the Renewal.

**\*Any irrational purchase that might attempt to go against our company policy will limit your commission.**