VIETNAM • CUSTOMER AND DISTRIBUTOR GUIDE

Product purchase & registration

Use this quick guide to prepare an order, submit registration documents, and arrange collection or local delivery.

PRICE & PAYMENT

All prices are in VND. Includes shipping, taxes/VAT and handling from Thailand to an approved Vietnam joint-stock store.

BUY THROUGH

Use one of Enagic Thailand's five approved joint-stock stores for payment and machine collection or delivery.

LOCAL DELIVERY

Optional. The store sets freight by destination. Confirm your address and fee before paying.

REGISTRATION DOCUMENT CHECKLIST

Clear, legible copies or scans

A INDIVIDUAL • VIETNAMESE

- Completed, signed application form
- Vietnam ID card copy
- Local bank passbook or mobile-banking screenshot with account holder and number; account must receive USD commission payments
- Payment receipt or VAT invoice

User Status: bank details are not required.

B CORPORATE APPLICANT

- Application form signed by authorized representatives
- Business Registration Certificate + shareholder list
- ID copy of authorized signing shareholder
- Corporate bank details in company name
- Payment receipt / VAT invoice

User Status: corporate bank details are not required.

C FOREIGN NATIONAL • VIETNAM

- Completed, signed application form
- Valid passport copy
- Valid work permit from current Vietnam employer (need not be Enagic-related)
- Local Vietnamese bank account details
- Payment receipt / VAT invoice

User Status: bank details are not required.

SUBMIT YOUR ORDER

Email completed forms and supporting documents to:

goc.th@enagic.com

CC: cs1@enagic.co.th • cs2@enagic.co.th • cs3@enagic.co.th • cs9@enagic.co.th

PAY & RECEIVE

Pay in full by bank transfer or cash to the designated official joint-stock store account in Vietnam. Self-pickup: bring original payment receipt, valid ID and contact phone number.

Missing / unreadable documents → Pending • Unpaid within deadline → Order cancelled

Forms and official authorized-store list: use the current links published by Enagic Thailand. Official VND price list: enagic.co.th/wp-content/uploads/2026/09/Product-price-list-VND-202609.pdf

VIETNAM • ORDER PROCESSING

From registration to machine handover

Follow the steps below. Confirm any local delivery fee with the joint-stock store before completing payment.

1 Choose registration type

Individual, corporate or foreign national. Choose Distributor or User Status.

2 Prepare documents

Follow your category checklist. Include clear copies and payment proof.

3 Submit by email

To goc.th@enagic.com. CC cs1, cs2, cs3 and cs9@enagic.co.th.

4 Document review

The team checks the application and documents for completeness and legibility.

Complete?

NO

NO → Pending

Send missing or clearer documents. Review resumes when resolved.

Resubmit documents

YES

YES → Complete payment

Bank transfer or cash to the designated official joint-stock store account in Vietnam.

PAYMENT DEADLINE

Full payment not completed in time → order cancelled.

SELF-PICKUP

Bring original payment receipt, valid ID and contact phone number to the joint-stock office.

LOCAL DELIVERY

Confirm delivery address and separate freight fee with the store before paying.

Pricing is in VND and includes shipping, taxes/VAT and handling to approved Vietnam joint-stock stores. Local delivery freight is charged separately by the store.